



CONCIERGE UPDATE: JULY 2009

WELCOME TO SHANGRI-LA

Welcome to the Shangri-La Hotel, Vancouver. We're so pleased you've chosen to stay with us. We opened on January 24, 2009 and are proud to be the first Shangri-La Hotel to open in North America.

Shangri-La was inspired by James Hilton's famous novel, *Lost Horizon*: a tranquil haven located in the majestic, mysterious mountains of Tibet. It was a place of beauty, peace and happiness – a place far from stresses.

To assist with your visit, we would like to recommend and share a few highlights with you while you're our guest. We are here to ensure your experience with us is an enjoyable and memorable one. Each and every staff member you encounter will be happy to assist. Welcome to our home.

CHI The Spa at Shangri-La: Indulge in our unique wellness concept, CHI. Whether it's to start your day or relax at the end of the day, experiencing CHI is a must during your visit. Open from 9 am to 6 pm Sundays & Mondays; 9 am to 9 pm Tuesday to Saturdays. *Ext 5447*

Business Centre: Located on Level 3, the Business Centre is staffed from 7:30am to 6 pm Monday to Friday, but available 24 hours / 7 days a week. For assistance during the unstaffed hours, please see the Concierge (UL) Level or contact the *Service Centre* by pressing "0".

By Design Signature Shop: Please visit *By Design*. The Shop carries the hotel's collection of luxury linen and accessories and as well accessories from Shanghai Tang and Coastal Peoples Gallery. Open Sunday to Wednesday 10 am to 6 pm, Thursday to Saturday 10 am to 9 pm. *Ext 3329*.

Pearl's Auto Spa: Our car detailing service includes: washing, detailing, small dent removal, curb damaged wheel repairs and much more. Pearl is renowned for its specialized care of luxury automobiles and is located in our parkade, adjacent to the hotel entrance.

While Vancouver is known for its diversity and ethnic food establishments – may we suggest you visit one of our offerings.

Lobby Lounge: Our *Living Room*. Open seven days a week offering breakfast, lunch, dinner and cocktail hour with live entertainment. Travelling alone and can't bear another meal in your room? This comfortable, casual setting is ideal for the single traveler with the best of home-style cooking. A refined, traditional afternoon tea with the finest of sweet and savoury treats and a fine selection of loose teas is offered daily 2:30 pm - 4:30 pm including Recitals on Saturday & Sundays.

Market By Jean-Georges: On Level 3 – understated, elegant yet relaxed contemporary dining that offers Modern Pacific style of cooking. Includes a Café, Bar & Raw Bar, Restaurant and Summer Terrace. The city's newest place to *see & be seen*.

Luxury Transportation: The Hotel BMW Limousine is available by advance booking to/from the airport or for personalized service around the city (2 hr minimum). Also offered is a *Sedan Service* of hybrid Lexus vehicles as a quality alternative to city taxis and reasonable rates. Contact Concierge for rates & availability. *Ext 3366*.

Fitness Centre: No sense letting your fitness regime go just because you're travelling. Located on Level 5, the Fitness Centre is open 24 hours and accessible with your guestroom access card. Trainers are available to help customize a workout plan for you. Yoga, Stretch and Pilates classes Monday to Saturday at \$30 per class. Contact the Fitness Centre for details – *Ext 3358*.

Gift Cards: Not sure what to bring back that special someone? . . . Gift Cards are available in denominations of \$50 & up (beautifully packaged) and can be redeemed anywhere in the Hotel. Available for purchase in *By Design*, *Reception (LL)*, and *CHI Spa*.

VANCOUVER MONTHLY HIGHLIGHT

Velo-City, Museum of Vancouver

Event Dates: 06/04/2009 through 09/07/2009

This 7500 square foot exhibit about contemporary and future cycling in Vancouver, designed and curated by Toby Barratt, Nik Rust, and Pamela Goddard from Propellor Design, challenges people to think differently about an everyday object. It redefines the bicycle as a vehicle for artistic self-expression, a provocative symbol of counter-culture and as a tool for social change.

FEATURED ACTIVITY

Local Farmers Market

Vancouver Farmers Markets (otherwise known as Your Local Farmers Market Society) is about people who love fresh food at festive gatherings. With the initial goal in 1995 to create the fun and value of weekly Farmers Markets in urban settings, the Society and the Markets have become Vancouver plazas of fun, discovery, and connecting. The good feeling of the Markets gets even deeper. The society produces weekly Markets to create healthy food networks that sustain our land, our community, and our homes. When you shop at Vancouver Farmers Markets, you help keep BC farmers farming.

West End Farmers Market

Every Saturday from 9:00am to 2:00pm
1100 Block of Comox Street across from Nelson Park

MONTHLY DINING HOTSPOT

Coast Restaurant (604) 685-5010
1054 Alberni Street, Downtown Vancouver

On July 10th 2009, COAST Restaurant, one of Vancouver's most Award winning seafood restaurants, relocates to an exciting new location at 1054 Alberni Street. Located on the ever evolving Alberni Street area across from the Italian Kitchen, and mere steps from the Shangri-La Hotel's front doors, COAST boasts a modern decor with an old soul. The new Coast restaurant will take exceptional service and ultra-fresh seafood to a new level with stunning selections of newly created seafood treasures designed to tempt any palate. The restaurant concept, catch-cook-eat, speaks all. The menu consists of a variety of the freshest available oysters and additional highlights including fresh fish from the grill, as ahi tuna, wild British Columbian Salmon, Alaskan sable fish and Queen Charlotte halibut.

EVENTS

Bard on the Beach Shakespeare Festival 2009

Event Dates: 05/28/2009 through 09/26/2009

One of Canadian's largest professional Shakespeare festival presented on the waterfront of Vanier Park. The festival offers Shakespeare plays, related drama and special events in two performance tents. Please see the Concierge for the nightly performance schedule of: The Comedy of Errors, Othello, All's Well That Ends Well and Richard III.

HSBC Celebration of Light Fireworks Festival

Event Dates: 07/22/2009 through 08/01/2009

Time: 10:00pm **for all shows.**

Since 1990, Vancouver has been home to the Celebration of Light (originally known as the Symphony of Fire). This international pyro-musical fireworks competition has attracted the world's leading fireworks designers and is seen as a highly prestigious event. The fireworks festival creates an exciting arena where spectators can enjoy each country's representatives unveil their latest techniques and use the most innovative fireworks materials as they compete to be crowned the winner.

June 22 – Canada, June 25 – South Africa, June 29 – United Kingdom, August 1 – China.

Chinatown Night Market

Event Dates: 05/15/2009 through 09/06/2009

Time: 6:30pm – 11:00pm

A shopping extravaganza featuring Asian traditional handicraft, fashionable gifts and tempt your taste buds with ethnic snacks. A shopping experience like never before - on every Friday, Saturday and Sunday. The street market contains booths with different merchandises on sale including artistic handicrafts, creative gifts and decors, modern electronics, fashionable clothes, popular music CD, VCD, DVD, delicious snacks and ethnic food...etc.

Andreas Gursky: Werke/Works 80-08

Event Date: 05/30/2009 through 09/20/2009

This groundbreaking exhibition at the Vancouver Art Gallery will present an outstanding overview of work by Andreas Gursky, who is widely regarded for his ongoing photographic project attempting to compile an "encyclopedia of life." The exhibition includes more than 150 photographs drawn from all periods of Gursky's practice including seven new, large-scale works. The majority of the images will be in an intimate format not employed by the artist since the early 1980s.

Symphony in the Park

Event Dates: 07/12/2009, Time: 7:30pm

Presenting the Vancouver Symphony Orchestra's annual FREE concert at Deer Lake Park in Burnaby! The VSO, under conductor Evan Mitchell, will perform popular classics in one of the Lower Mainland's most beautiful outdoor concert venues. Come early and roll out your picnic blanket!

These are just a few "teasers" of suggestions of what to do while you're staying with us. Please contact the Concierge Team at Ext. 3366 or stop by and visit us on "L" Level for further information or any special requests. We look forward to assisting you and making your visit a memorable one. *The Concierge Team*